



## TECHNICAL DOCUMENT

AD HOC SUPPORT SERVICES – 11-14 MAY 2025

PREPARED FOR



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PREPARED BY

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COMMERCIAL IN CONFIDENCE

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## RED CASTLE TECHNICAL OVERVIEW

### 1 RED CASTLE – AD HOC SUPPORT SERVICES LIBYA

#### 1.1 RED CASTLE – OVERVIEW

At Red Castle for Security, Occupational Safety and Training (Red Castle), we specialise in delivering superior security and risk management services to our esteemed clients, assuring their safety in fluctuating or potentially volatile environments. Our practice is founded on an intelligence-led approach to security, with an all-inclusive, bespoke range of services designed to meet each client's specific requirements.

Operating in Libya since 2015, our track record remains unblemished with zero client casualties, a testament to our highly skilled team of specialists who adeptly navigate the region's dynamic political and security landscape. Utilising a combination of forward-thinking strategies and state-of-the-art intelligence systems, we ensure our clients remain apprised of pertinent developments in their sectors, thereby enabling proactive risk mitigation.

What sets us apart is our commitment to diversity and gender parity. We are proud to state that Red Castle is a 50% woman-owned minority business, a rarity in our industry, underscoring our dedication to an inclusive work environment.

Beyond our central security offerings, we distinguish ourselves as leaders in the realm of information dissemination through our exceptional OPSMAPIA platform. Our seasoned analysts are on constant watch for local developments, facilitating a comprehensive understanding of potential threats and emerging trends, allowing us to remain steps ahead. In terms of physical security, we offer tier-one protection from threats and implement stringent access control measures when deemed necessary. Our personnel are routinely provided with specialised training to ensure a swift and effective response in any given situation.

In summary, Red Castle's distinctive advantages are:

- Customised, intelligence-driven security services designed to cater to each client's unique needs.
- A flawless operating record in Libya since 2015 is attributed to our highly skilled specialists, who keenly monitor local developments.
- A commitment to diversity, with Red Castle being 50% woman-owned.
- Leading position as the go-to information platform for Libya – OPSMAPIA.
- Specialised training is provided to our personnel alongside a dedicated team of seasoned analysts who monitor local conditions to provide timely advisories.
- Unwavering focus on client safety, with added precautions undertaken in high-risk or conflict-prone areas.
- Strict adherence to operational protocols and local legislation to assure the highest level of security for clients.
- Our experienced team provides proactive measure recommendations and up-to-date advisories.

**“Red Castle is your trusted compass for all your project needs to navigate the Libyan landscape.”**

## 1.2 PAST PERFORMANCE & EXPERIENCE

With over eight years of hands-on experience in Libya, Red Castle is a leading comprehensive security and risk management service provider. We serve diplomatic entities, global power generation companies, and major oil & gas corporations, ensuring mobile and static protection for embassies from countries including Germany, Italy, Finland, Japan, and South Korea and providing security for numerous sites operated by global entities like Renco and the GIZ. Our diverse clientele, ranging from British and German Business Delegations to banking institutions such as BACB Bank and BancTrust, attests to our adaptability in meeting each client's unique security needs. Leveraging our extensive experience and deep industry insights, Red Castle delivers bespoke security solutions tailored to your requirements.

Our mission is to deliver high-quality, customised protection tailored to each client's needs. We operate in three shifts with a 24/7 alert system to ensure prompt responses. In addition to our expertise, Red Castle has integrated advanced technologies to bolster security effectiveness, making our services even more reliable and efficient. One such **in-house innovation is OPSMAPIA**, our cutting-edge web and mobile application platform, allowing seamless communication and real-time updates. Through OPSMAPIA, our clients receive daily, weekly, and monthly reports, ensuring they are consistently informed and aware of the evolving security landscape. This technology integration demonstrates our commitment to staying at the forefront of industry advancements and providing our clients with the highest protection possible.

We have invested heavily in employee training by establishing Libya's first Highfield International-approved training centre in-house, ensuring our team has the knowledge and resources to address unique challenges while on duty. As well as a range of course offerings to international clients and the Libyan population. We are committed to safeguarding clients' physical assets and intellectual property rights, working with them to develop tailored strategies and procedures. Our success in Libya is well-documented, and our clients can attest to our consistently delivering quality services on time and within budget. Our team is dedicated to continuous development, training, and research to stay at the forefront of security trends and provide exceptional service to all clients. Red Castle has an established track record of ensuring safety and peace of mind for clients in Libya. We understand the security requirements for businesses operating in this volatile region and pride ourselves on adhering to all safety protocols. Our team has extensive experience working across the country, from power plants and oil fields to cities, always within budget.

At Red Castle, our professional team is dedicated to giving you peace of mind by addressing your security and safety needs. We maintain a 'Libyan National First' hiring policy, ensuring that **95% of our staff are Libyan** or Dual Nationality Libyans. Our expat personnel, with backgrounds in the military/police, including experience with global security operations in extremely volatile Countries. Red Castle offers valuable support to clients through their blend of local knowledge and professional expertise. To further enhance our services, we have permanent in-country dedicated Expat Trainers who ensure operational excellence and the highest service delivery standards.

With the experience, knowledge, and resources to excel in various sectors, our team looks forward to discussing your security needs in more detail. Red Castle is your trusted partner for safety and security in Libya, and we are deeply committed to our duty of care and the well-being of our clients.

### 1.3 CAPABILITIES

Red Castle provides professional and intelligence-led security services designed to anticipate, prevent, and protect against current and future threats. Our experienced team of professionals provide tailored solutions to meet the specific needs of our clients. Our capabilities include the following:

**Security Reviews & Audits:** We analyse existing security protocols and identify areas for improvement to ensure complete protection for your business or organisation.

**Risk Assessments:** We can accurately assess risk exposure levels through rigorous threat analysis to develop an effective response plan.

**Threat Analysis & Reporting:** We stay abreast of the latest security threats and trends through our 24/7 Command and Control service – enabling us to respond quickly and appropriately when needed.

**Market Entry Mission Planning:** We consider all potential risks and create a comprehensive mission plan to ensure safe passage and secure operations in unfamiliar locations.

**Reputational, Integrity & Workplace Due Diligence:** We provide professional background checks and on-site inspections for individuals or organisations looking to enter the market.

**Our services also include the following:**

- Mobile Protective Services
- Static Protective Services
- Embedded Security Consultants
- Security Planning (Comprehensive Documentation)
- Evacuation Planning (Comprehensive Documentation)
- Secure Compound
- Complete Life Support Services
- 24/7 Security Overwatch
- Global Tracking (OPSMAPIA - Realtime)
- Business Resilience & Recovery
- Evacuation Execution & Monitoring
- Highly Qualified Medical Personnel
- Accredited Training Courses (Highfield International Certification)

We know that security is paramount and strive to ensure our professional services exceed expectations. Whether your goal is to safeguard your personnel or strengthen your brand's reputation, Red Castle delivers comprehensive security solutions designed to assist you in preparing, preventing, protecting, and responding to potential threats. Our team works closely with clients to develop a customised solution that addresses all their security needs, from planning and implementation to monitoring, training and support.

With years of experience in security and risk management, our professional team is dedicated to helping ensure your safety and upholding the duty of care you are accustomed to. Possessing the expertise, knowledge, and resources to thrive across diverse industries, our team eagerly anticipates exploring your specific security requirements in greater depth. Red Castle stands as your reliable ally for safety and security in Libya.

## 1.4 LIBYAN SELECTION AND VETTING PROCESS

Red Castle completes formal background checks covering military and civilian work and academic and criminal records. Additionally, informal background checks are completed, including visits to each staff member's residential neighbourhood and discrete informal background interviews. We have found this method to be particularly effective.

Red Castle forms relationships and ties with local leaders to provide access to a pool of talented and trusted local personnel in the many provinces in which we operate. We aim to support the growth of the local economy and community by recruiting and employing local personnel.

Our vetting and screening processes aim to select personnel who will be skilled and valued personnel for our clients. Internally Red Castle screening includes verification of submitted CVs, authentication of certificates, checks with the government and local jurisdictions, personnel interviews and medical screening. Red Castle conducts personnel interviews for all employed local personnel. Interviews are led by the HR Manager, who knows the position and the required skill levels for potential employees. The HR Manager evaluates various selection criteria, including skills, knowledge, experiences, maturity and judgment, integrity, ethics, honesty, and communication skills. The selection criteria are weighted against the requirements for the position. In addition, the HR Manager determines a person's commitment to the work and loyalty to Red Castle. Whilst not easily defined by first impressions, our HR Managers are skilled and experienced in conducting interviews. If necessary, independent interviewers will conduct additional interviews to provide further verification.

Red Castle maximises local citizens' employment and trains them to enhance their capabilities. Because of Red Castle's extensive and deep roots throughout the Middle East and North Africa, specifically Libya, we will have no difficulty providing the required employees for any project. As the security situation allows and contract conditions are favourable, we intend to replace those employees who leave through natural attrition with locals wherever possible.

### 1.4.1 Potential Local Employees by Location

Red Castle forms strong links in all areas of operation. We have demonstrated through our past performance and experience with the diversity of employees employed within our communities. Ideally, we will recruit and employ from the regions in which we operate, ensuring that family ties are not broken due to the distance employees must travel to work. This ethos is paramount to maintaining 100% success.

### 1.4.2 Assurance of Service Delivery Levels and Standards

Our objective is to assure our key stakeholders that Red Castle is committed to ensuring our business's highest operational performance standards, whether the teams are Expat or 100% Libyan National Led. This objective can be summarised as the promise that Operational Excellence will run through all we do.

### 1.4.3 Our People

A further objective relates to 'our people' who deliver our security services. We aim to build a solid professional culture that permeates all workforce elements, including Libyan Nationals, accepting no compromise on how we provide our operations. It must be a culture which strives for excellence in every detail but is open enough to be honest about identifying failure.

## 1.5 MISSION OVERVIEW

### 1.5.1 Airport Transfers – Ghorfa Business Delegation (11–14 May 2025)

Ghorfa has requested airport transfer support in Tripoli to facilitate the arrival and departure of a business delegation visiting Libya from May 11 to 14, 2025. This document outlines Red Castle's response to that request.

Delegation members will arrive at Mitiga Airport in Tripoli and will remain in the capital for a period of four days. The Corinthia Hotel has been confirmed as the accommodation for the delegation, and the main delegation event will be held there.

Red Castle's role is strictly limited to providing airport transfers in Tripoli. Secure and timely transportation will be arranged between Mitiga Airport and the Corinthia Hotel.

Vehicles and personnel will also be available to support individual client movements within Tripoli, subject to 24 hours' prior notice. These services are confined to the Tripoli area.

Following the conclusion of the Tripoli programme, some delegates may choose to travel onward to Misurata. Any such arrangements fall outside the current scope and may be supported under a separate agreement upon request.

## 1.6 CLIENT PERSONNEL:

- TBC

## 1.7 ARRIVAL & DEPARTURE TIMINGS:

- 11 MAY 2025 arrival @ 00:00 Libya Time in Tripoli (Flight Number/TBC from TBC)
- 14 MAY 2025 departure @ 00:00 TBC Libya Time from Tripoli to either Misurata or an international hub

## 1.8 LOCATIONS TO BE VISITED AS FOLLOWS:

- Mitiga International Airport (Tripoli - MJJ)
- Corinthia Hotel in Tripoli

While Red Castle is equipped to support ad hoc and unscheduled movements, for this engagement, all transport services will be provided strictly on a pre-arranged basis, with a minimum of 24 hours' advance notice. This approach reflects the specific requirements of the client for the duration of the delegation's visit to Tripoli.

## 1.9 ACCOMMODATION & LIFE SUPPORT:

- The delegation will be accommodated at the Corinthia Hotel in Tripoli, where the main event will also take place.

## 1.10 PROTECTIVE & RISK ADVISORY SERVICES

1. Airport Transfers
2. Continuous Information Feed

## 2 SECURITY ORGANISATION

### 2.1 CLIENT PERSONNEL:

The delegation will spend a total of four days in Tripoli, with arrivals and departures scheduled through Mitiga International Airport (MJI). All accommodation and official functions will take place at the Corinthia Hotel.

Upon arrival, client personnel will maintain a low-profile posture, travelling in soft-skin vehicles such as medium-sized SUVs and minibuses. Red Castle will manage secure airport transfers between MJI and the Corinthia Hotel for all delegation members.

Additional transport support within Tripoli can be arranged upon request. However, following the client's specific requirements, all such movements must be scheduled with a minimum of 24 hours' advance notice. While Red Castle is fully equipped to support ad hoc and unscheduled tasks, these services will not be offered under this engagement without prior coordination.

The detailed itinerary, including confirmed dates and times of arrival and departure, will be provided by Ghorfa's designated security representative and updated in this document as necessary.

### 2.2 MEET AND GREET

Red Castle will provide a Meet & Greet document in advance of the delegation's arrival. This will include the names and contact numbers of key personnel, along with details to facilitate internal airport immigration procedures at Mitiga International Airport (MJI).

### 2.3 SECURITY COMMAND AND CONTROL

Security and emergency management operations will be centralised at the National Operations Centre (NOC), located at Red Castle Headquarters in Serraj, Tripoli. The in-country Security Operations Manager will oversee all activities related to this engagement and maintain operational oversight of a satellite Operations Room based in Tajoura, Tripoli. Strategic coordination and operational supervision remain the responsibility of Alex Breingan, Managing Director of Red Castle.

Both the primary and satellite Operations Rooms are permanently staffed by Red Castle's international and Libyan management team and function as the designated Security Service Provider (SSP). The NOC operates 24/7 and is staffed at all times by a Security Operations Coordinator and a Watchkeeper, both of whom are fluent in Arabic and English.

All movement requests will be controlled through the NOC and must be submitted with a minimum of 24 hours' notice in line with client instructions.



### 3 PROGRAM SCHEDULE:

#### 3.1 EXPECTED SCHEDULE, ALL TIMINGS ARE LOCAL

- 11 MAY 2025 Arrival in Tripoli
- 12 MAY 2025 Delegation Meetings
- 13 MAY 2025 Delegation Meetings
- 14 MAY 2025 Departure Tripoli to either Misurata or an International Hub

### 4 CONCEPT OF OPERATIONS (CONOPS)

#### 4.1 KEY PERSONNEL

In-country (Libya) security arrangements are facilitated by:

- Red Castle Executive Director (**Alex Breingan**) is the focal point for the visit.
- Red Castle International Operations Manager (**Russel Oliver**) will be the focal point of the Support Team at RED CASTLE HQ.
- Red Castle Operations Coordinator (**Abdulraqman Al Fitouri**) – Coordination & Management of the day-to-day activities and emergency management.
- Team Leader (**TBC**) – Coordinate and Manage the PST on the ground.
- Security Service Provider (Red Castle) - Close protection during travel and access control to sites.

#### 4.2 SECURITY OPERATIONS

Our comprehensive security operations, designed by highly experienced professionals, encompass a wide range of essential elements. These include, but are not limited to, risk management, command and control, overwatch, mobile and static protective services, a 24/7 flow of information to record significant incidents, security briefings, route clearance and familiarisation, support from local authorities during substantial incidents, and well-planned relocation and evacuation strategies. Route clearance and familiarisation are vital tools to ensure safe transit and navigation across diverse scenarios, effectively minimising exposure to potential risks. We foster an informed environment by providing security briefings to both clients and personnel, ensuring a clear understanding of current threats, risks, and operational procedures. In the event of a severe incident, our expansive social capital and networking ties enable us to garner the necessary support from local authorities. This well-established cooperation allows us to respond promptly and cohesively to evolving challenges, thereby confidently managing arising complexities.

Our proprietary OPSMAPIA Information Ecosystem provides a continuous flow of significant incidents around the clock, ensuring that both clients and security personnel have access to real-time, relevant information about potential threats and prevailing situations within their operational purview.

We have designed our relocation and evacuation measures to provide a structured approach for the safe and efficient movement of personnel and assets in the face of significant threats or emergencies. This holistic approach ensures that our clients consistently receive the utmost level of security, protection, and support, irrespective of the circumstances they face.

### **4.3 COMMAND AND CONTROL**

Throughout all stages of the mission, the Red Castle Network Operations Centre (NOC) will coordinate and oversee all approved movements. The NOC will be continuously staffed by Abdulraqman Alfitouri (Security Operations Coordinator), Russell Oliver (International Operations Manager), and an assigned Watchkeeper.

Movements outside the client’s accommodation will not take place unless formally requested with a minimum of 24 hours’ advance notice. Where such movement is approved, a Close Protection Officer (HCN Team Leader) will accompany any foot travel.

To ensure optimal safety and control, client personnel will be encouraged to move as a single group whenever feasible. In cases where multiple groups are required, the Team Leader will oversee planning to ensure seamless coordination.

Red Castle’s Mobile Security Teams (MSTs), when deployed, will be briefed in advance on approved routes, provided with detailed mapping, and conduct route reconnaissance if necessary. Alternate routes have been identified and will be utilised as required.

This structured and controlled approach ensures operational discipline and upholds the highest standard of client safety throughout the mission.



## 4.4 MST VEHICLE CONFIGURATION

### 4.4.1 CLIENT DELEGATION

It is expected that 15 to 20 clients will participate in the delegation. Red Castle will scale resources up or down to meet the final confirmed numbers and will remain flexible in supporting individual arrival and departure schedules as required.

The size and configuration of the delegation will determine vehicle composition. Examples include the following:

ADVANCE VEHICLE	CAT VEHICLE	CLIENT/ VEHICLE	CLIENT/ VEHICLE	CLIENT VEHICLE	CLIENT VEHICLE	CROSSOVER VEHICLE
						
1 x HCN CPO 1 x HCN Driver	1 x HCN CPO 1 x HCN Driver	1 x HCN CPO 1 x HCN Driver 5-7 Clients	1 x HCN Team Leader 1 x HCN Driver 5-7 Clients	1 x HCN CPO 1 x HCN Driver 2 x Clients	1 x HCN CPO 1 x HCN Driver 2 x Clients	1 x HCN CPO 1 x HCN Driver

### 4.4.2 Communications

- All vehicles shall remain in radio communication with the Satellite Operations Room throughout.
- All vehicles are tracked with the In-Vehicle Monitoring System (IVMS – OpsMapia & Solar Tracking Systems).
- Each client vehicle shall have experienced Close Protection Officers (CPO) that speak English.

## 4.5 PHASES

For ease of planning, this mission will be referred to in several phases; these are (example):

1. **Phase 1** – Meet & Greet Mitiga Airport
2. **Phase 2** – Airport Transfer to Hotel in Tripoli
3. **Phase 3** – Airport Transfer to Mitiga
4. **Phase 4** – Await client departure to Misurata or International Hub (wheels up)

## 4.6 FORCE PROTECTION – OVERNIGHT EMERGENCY DRIVERS

Red Castle will provide Host Country National (HCN) personnel to support only pre-arranged movements. Their primary role will be to operate soft-skin vehicles for scheduled airport transfers and any additional transport requirements requested with a minimum of 24 hours' advance notice. No static security services will be provided under this engagement.

## 4.7 CONTINGENCY PLANNING

Should the security situation suddenly deteriorate or an emergency evacuation be deemed necessary during the visit, several options are available:

- Air Evacuation: Immediate Relocation to Mitiga.
- Sea Evacuation: **TBC**
- Safe Havens: The SOC and MST are aware of several safe havens for use in emergencies.
  - Peacock Resort
  - Palm City
  - Red Castle HQ in Serraj

## 4.8 MEDICAL PLAN

Upon request, Red Castle can provide an HCN Doctor (First Responder) in the team; the doctor will provide life-saving measures within the so-called “Golden Hour”.

- The first aiders will be the MST.

Medical CASEVAC will be directed to Tunis or the country designated by Ghorfa (to be confirmed).

## 4.9 EMERGENCY CONTACT NUMBERS ARE AS FOLLOWS:

RED CASTLE – OPERATIONAL SUPPORT PERSONNEL	
Red Castle Managing Director	+218 91 978 8999 & +49 170 6266 924
Red Castle Operations Manager	+44 7894 809037
Red Castle Watchkeeper (24/7)	+218 91 6059 176